



# A closer look at YOUR ELECTRIC BILL

## DETAILS, DETAILS...

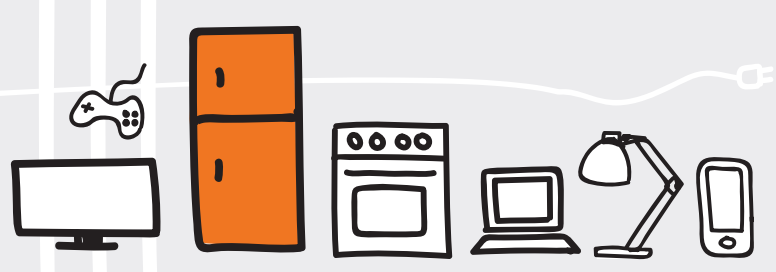
Some people like details, others just want the bottom line. Either way, we hope the info below is of value and that you'll contact us anytime you have a service or billing question.



### Basic charges

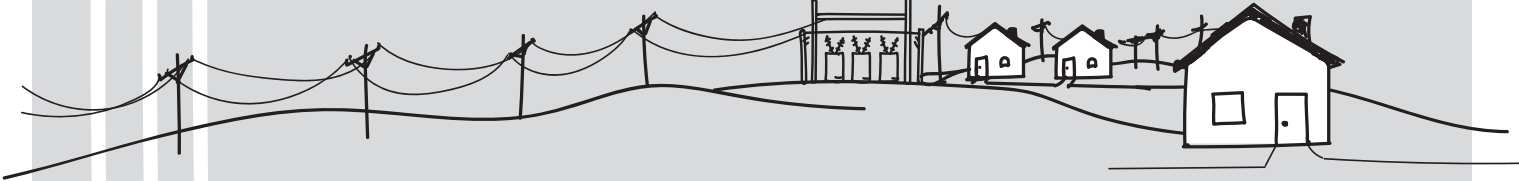
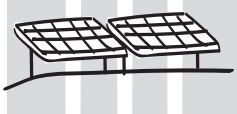
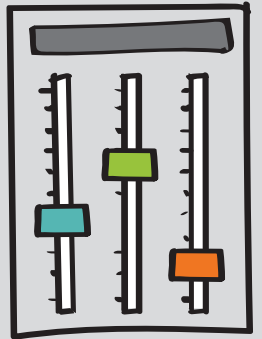
- ✔ **Customer Charge:** A flat monthly charge that covers administrative costs, such as billing, metering, infrastructure, postage, etc.
- ✔ **Energy Charge:** Based on how many kWh (kilowatt-hours) of electricity you used during the billing period.

$$\begin{aligned} &\text{Total kWh} \\ &\times \\ &\text{charge per kWh} \\ &= \\ &\text{ENERGY CHARGE} \end{aligned}$$



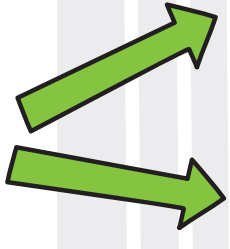
### Cost adjustments

- ✔ **General Rate Adj:** To make it easy to see, we place the result of the most recent rate adjustment on its own line.
- ✔ **Energy Cost Adjustment:** Adjusted up or down quarterly, this line shows our costs for fuel to generate electricity and any additional power we purchased to serve you.
- ✔ **Transmission Cost Adj:** Adjusted annually to recover costs associated with construction projects.
- ✔ **PCCA (Purchased Capacity Cost Adjustment):** Adjusted annually to reflect changes in the cost of power purchased under contract for our customers.
- ✔ **CACJA (Clean Air Clean Jobs Act):** Applied toward costs associated with a new, natural gas-fired generating unit at our Pueblo Airport site. This new generator replaces a coal-fired plant retired in response to state and federal air-quality laws and regulations.
- ✔ **Demand Side MGT Cost Adj:** Supports energy efficiency programs and services, including lighting rebates and rebates for buying energy-efficient appliances.
- ✔ **RESA (Renewable Energy Standard Adjustment):** A fee charged under state law to fund renewable energy programs (solar and wind).



### Fees and Tax

- ✔ **Low Income Program Funding Fee:** Supports the income-based Black Hills Energy Assistance Program, which helps customers in need pay their electric bill.
- ✔ **Franchise Fee:** Assessed by your city for permitting us to use the public right-of-way, for power lines.
- ✔ **Undergrounding Fee:** A 0.5 percent fee approved by the City of Pueblo to pay for moving overhead power lines underground.
- ✔ **Sales Tax:** Applicable state and local taxes.



### Amount due

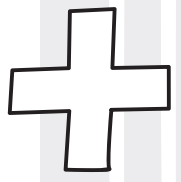
- ✔ **Total Charge this Service:** The sum of all line items above.
- ✔ **Budget Amount Billed:** Appears only if you use our budget billing option. The amount is based on your average usage over the past 12 billing periods. Budget billing makes your financial planning easier.

$$\text{+} \quad \text{AVERAGE USAGE} \div 12$$



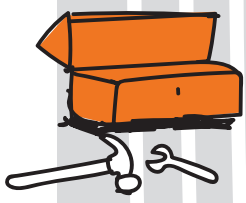
### Additional info

- ✔ The Colorado Public Utilities Commission reviews and approves our fixed rates, charges and fees. We also consult them on how your bill is presented. Visit [www.blackhillsenergy.com](http://www.blackhillsenergy.com) to learn more about your bill and our other programs and services for you. You're also welcome to contact us at [custserv@blackhillscorp.com](mailto:custserv@blackhillscorp.com) or 888-890-5554.



### Your MyAccount toolkit

- ✔ Monitor your energy usage and more. Visit [www.blackhillsenergy.com](http://www.blackhillsenergy.com) or use our Zappix mobile app to enter your MyAccount portal.



[www.blackhillsenergy.com/how-to-read-bill](http://www.blackhillsenergy.com/how-to-read-bill)

