A closer look at YOUR ELECTRIC BILL

DETAILS, DETAILS...

Some people like details, others just want the bottom line. Either way, we hope the info below is of value and that you'll contact us anytime you have a service or billing question.

Basic charges

- **Customer Charge:** A flat monthly charge that covers administrative costs, such as billing, metering, infrastructure, postage, etc.
- **Energy Charge:** Based on how many kWh (kilowatt-hours) of electricity you used during the billing period.

Total kWh
×
charge per kWh
=
ENERGY CHARGE

Cost adjustments

- **General Rate Adjm:** To make it easy to see, we place the result of the most recent rate adjustment on its own line.
- **Energy Cost Adjustment:** Adjusted up or down quarterly, this line shows our costs for fuel to generate electricity and any additional power we purchased to serve you.
- **Transmission Cost Adj:** Adjusted annually to recover costs associated with construction projects.
- **PCCA (Purchased Capacity Cost Adjustment):** Adjusted annually to reflect changes in the cost of power purchased under contract for our customers.
- **CACJA (Clean Air Clean Jobs Act):** Applied toward costs associated with a new, natural gas-fired generating unit at our Pueblo Airport site. This new generator replaces a coal-fired plant retired in response to state and federal air-quality laws and regulations.
- **Demand Side MGT Cost Adj:** Supports energy efficiency programs and services, including lighting rebates and rebates for buying energy-efficient appliances.
- **RESA (Renewable Energy Standard Adjustment):** A fee charged under state law to fund renewable energy programs (solar and wind).

Fees and Tax

- **Low Income Program Funding Fee:** Supports the income-based Black Hills Energy Assistance Program, which helps customers in need pay their electric bill.
- **Franchise Fee:** Assessed by your city for permitting us to use the public right-of-way, for power lines.
- **Undergrounding Fee:** A 0.5 percent fee approved by the City of Pueblo to pay for moving overhead power lines underground.
- **Sales Tax:** Applicable state and local taxes.

Amount due

- **Total Charge this Service:** The sum of all line items above.
- **Budget Amount Billed:** Appears only if you use our budget billing option. The amount is based on your average usage over the past 12 billing periods. Budget billing makes your financial planning easier.

AVERAGE USAGE ÷ 12

Additional info

- The Colorado Public Utilities Commission reviews and approves our fixed rates, charges and fees. We also consult them on how your bill is presented. Visit **www.blackhillsenergy.com** to learn more about your bill and our other programs and services for you. You're also welcome to contact us at **custserv@blackhillscorp.com** or **888-890-5554**.

Your MyAccount toolkit

- Monitor your energy usage and more. Visit **www.blackhillsenergy.com** or use our Zappix mobile app to enter your MyAccount portal.

www.blackhillsenergy.com/how-to-read-bill

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