



Gas Engineering
1102 East First Street
Papillion, NE 68046

Natural gas safety information enclosed



Our records indicate that you live or work near a Black Hills Energy compressor station or storage facility. For more information about our pipelines, compressor stations or storage facilities in your community, call us at **888-890-5554** (**866-264-8003** Cheyenne, WY).

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Important safety information

You live or work near a Black Hills Energy compressor station or storage facility.



Safety is our highest priority.

Visit www.blackhillsenergy.com/safety for more safety-related information.



Important safety information about our compressor stations and storage facilities

Safety is our highest priority. We operate thousands of miles of distribution, gathering and transmission pipelines in Arkansas, Colorado, Iowa, Kansas, Nebraska, South Dakota and Wyoming. Compressor stations and storage facilities are an important part of these systems.

You are receiving this safety information because our records indicate that you live or work near a Black Hills Energy compressor station or underground storage facility. For more information, call us at **888-890-5554 (866-264-8003 Cheyenne, WY).**

Storage facilities

Underground gas storage facilities are connected to pipeline systems and safely store natural gas until it is needed. The ability to store gas helps ensure we have an adequate supply of natural gas available to our customers during times of high demand, such as cold winter days.

Compressor stations

Compressor station facilities are located along the pipeline route. They assist with regulating the flow and pressure of natural gas in the pipeline system so that gas can be transported from one area to another. This helps us ensure that gas is delivered to even the most distant point along the gas system.

Gas enters the compressor station from connecting pipelines. The gas is then compressed and cooled. This provides the gas enough energy to move through the pipeline until it is delivered to our customers or reaches the next compressor station.

Emergency response procedures

We have gas detection, fire detection and emergency shutdown systems in place at storage facilities and at compressor stations along our transmission pipeline system to protect neighbors, staff and our gas system. Our personnel are trained to respond to emergency situations and to work directly with local emergency response officials.

In the event of an emergency, we will notify local emergency response officials, who will provide instructions for evacuation or shelter-in-place procedures as needed. Contact us at **800-694-8989** if you have questions about our emergency response procedures.

Safety is a shared responsibility

We ensure safe pipeline operations through employee training, regular maintenance and testing, corrosion protection and inspections to check for leaks or other damage. Learn about our commitment to safety at www.blackhillsenergy.com/safety.

You play a critical role in natural gas safety. Your awareness and actions can increase the safety of your home and community. Together, we can make gas safety a priority every day.

Leak recognition and response

Compressor stations and underground storage facilities connect to natural gas pipelines. Know the signs of a gas pipeline leak and how to respond.



What you may SEE:

- Unexplained areas of dead vegetation where the surrounding area is green.
- A meter dial that continues to move after all natural gas appliances and equipment have been shut off.
- Blowing dirt or bubbling water.



What you may SMELL:

- In all urban and most (but not all) rural settings, natural gas utilities add an odorant to the gas. Most people compare the odor to the smell of rotten eggs or another peculiar odor. Regardless, most people agree that it's not a pleasant smell.



What you may HEAR:

- Listen for a hissing, roaring or bubbling sound from the ground or standing water near a pipeline.

If you suspect a pipeline or natural gas facility leak, leave the area immediately and DO NOT operate any device that might create a spark, including electronics, vehicles, electric switches, cell phones, doorbells, radios or garage door openers.

At a safe distance away, call **911** and notify us immediately. Our emergency phone number is **800-694-8989**.

