



Choice Gas Program
P.O. Box 1158
Rapid City, SD 57709

In this packet, you'll find all the materials you need to choose your natural gas supplier and pricing option for 2020-21.

Dear Choice Gas Customer,

Welcome to the 2020 Choice Gas Program! The Choice Gas Program gives you the opportunity to choose a natural gas supplier and pricing option that best suits your needs. Regardless of the supplier you select, Black Hills Energy will maintain your local natural gas system, read the meters, send bills and answer questions. The customer and distribution charges on your bill pay for these services.

What's enclosed in this packet?

1. A personalized selection form with instructions and postage-paid reply envelope.
2. A "Choice Gas Quick Start Guide" that provides a quick overview of the options and steps required to make a supplier selection.

Additional Choice Gas Program features

Control number retrieval

You'll need your account number to get your control number through one of the following methods:

- Call 877-245-3506. Provide your account number and the last four digits of the account holder's Social Security number or tax identification number.
- Visit www.ChoiceGas.com. Click the button applicable to the state and program specific to your enrollment. The next page gives the option to obtain your control number. Enter your account number and the last four digits of the account holder's Social Security number or tax identification number.

***This process is successful only if the account holder's social security number has been provided to Black Hills Energy for the account.**

Multi-year selection option

You can choose a supplier and pricing option for up to three years.* If you opt for a multi-year term through your supplier, you'll know your pricing option and rate not only for the new program year (June-May) but for future program years as well.

As a customer selecting a multi-year term, during the term of your selection, you will not:

- Receive an annual selection packet
- Receive supplier marketing contact
- Be eligible to make another selection

All Choice Gas selections are specific to your current service address and are nontransferable. Multi-year selection options are customer and service address specific, so if you move during the term of a multi-year selection, you'll be eligible to make a selection at your new service address during the next annual Choice Gas selection period.

***A residential customer may select a term up to two years, and a commercial or industrial customer may select a term up to three years. Check with your supplier regarding any applicable terms and conditions or early termination charges or fees that may apply.**

We encourage you to actively participate in the Choice Gas Program to choose a natural gas supplier, pricing option and term that best suits your needs. For more information about multi-year options, please contact any of the Choice Gas participating suppliers listed on the enclosed Choice Gas selection form.

Supplier marketing and customer contact information

The natural gas market can be volatile, with available rates changing frequently during the selection period. To give you timely information to help you make the Choice Gas selection that best suits your needs, the participating suppliers may call, text or email you to share their individual offerings. We provide all suppliers with the telephone number and email address you may have provided for your Black Hills Energy account.

Although we want you to have the chance to get this additional information from the suppliers, we also understand that phone calls, texts and emails may be burdensome. Each supplier is limited as to the frequency, type and number of contacts made to you. If you don't want to receive these communications from a supplier, ask to be removed from their call list or opt out of email communications. After you've completed a successful selection for your service address, you shouldn't receive any further contact from a supplier.

What do I need to do?

Select your natural gas supplier and pricing option for the 2020-21 Choice Gas Program year. There are four ways to make your selection: 1) online 2) through your supplier 3) by mail 4) by automatic rollover. Instructions on each submission method are found on the back of the selection form. Check with your supplier as to how long the given price for a pricing option will be valid. The first valid selection you submit will be your final choice. **The Choice Gas Program selection period begins Friday, April 3, 2020, and ends Thursday, April 23, 2020.** You must submit your selection on or before the end of the selection period or you will automatically roll over to your current supplier and pricing option. **You must sign your mailed selection form for it to be considered valid.**

What if you choose to do nothing?

By doing nothing, you invoke the automatic rollover selection, which results in the continuation of natural gas commodity with your same supplier, however the final rate will be determined by the supplier 15 days after the selection period ends. The advantages of actively making your selection during the Annual Selection Period are: 1) Immediate knowledge of the price you will pay beginning June 1st 2) no more marketing communications from suppliers when your selection is made 3) variety of prices and options available during the Annual Selection Period vs the final price assigned by your supplier after the Annual Selection Period ends.

Key sources of information for the 2020-21 Choice Gas Program

- Websites and phone numbers for each supplier offer additional information and pricing options. See below or refer to the enclosed selection form.
- A toll-free number — **866-432-6200** — provides prerecorded price quotes from participating suppliers.

Important phone numbers

For additional questions about the Choice Gas Program, call us at **877-245-3506**, or visit **www.ChoiceGas.com**.

For a recording of price quotes from the suppliers, call **866-432-6200**.

For questions about price quotes or energy pricing options, contact the suppliers listed below.

Archer Energy, LLC	844-795-7491	www.archerenergy.com
Uncle Frank Energy Services	833-372-6564 (833-Frank NG)	www.unclefrankenergy.com
Wyoming Producer-Consumer Alliance	877-438-9722	www.wp-ca.com
Wyoming Community Gas	877-318-4051	www.wyomingcommunitygas.org
Vista Energy Marketing	888-508-4782 (Se habla español)	www.VistaEnergyMarketing.com
CenterPoint Energy Services, Inc.	888-200-3788 (Se habla español)	www.BetterWYGas.com
Black Hills Energy Services	866-231-3241 (Se habla español)	www.ChooseBHES.com
WoodRiver Energy, LLC	888-510-9315	www.woodriverenergy.com
Black Hills Wyoming Gas, LLC Gas Cost Adjustment (formally known as Pass-On Rate Regulated Rate)	877-245-3506 (Se habla español)	www.ChoiceGas.com

Thank you for participating in the 2020 Choice Gas Program. We look forward to serving you.

Sincerely,

Black Hills Energy
Choice Gas Administration