



ENERGY ASSISTANCE

READY TO HELP



Helping others strengthens us all. So, when life doesn't go as planned, we're ready to support you.

WHY SHOULD I APPLY?

Every year, people across the country struggle to pay their energy bills which can put health and safety at risk. Programs are available to help.

HOW DO I KNOW IF I SHOULD APPLY?

- "I'm worried that I won't be able to pay my utility bill."
- "I receive benefits such as SNAP, TANF, SSI, etc."
- "I recently experienced life events that created financial hardship."

WHEN YOU APPLY YOU WILL NEED THE FOLLOWING:

- ✔ **A government issued form of identification.**
- ✔ **Proof of income for the entire household.**
- ✔ **A copy of your gas or electric bills. Visit blackhillsenergy.com to view.**

A copy of rental agreement, if utility bills are included.

ADDITIONAL BILL MANAGEMENT TOOLS:



Payment arrangement: Your full balance due will be divided evenly over an agreed-upon time frame.



Budget Billing: A free, stable payment plan that gives you more predictable bills by averaging the amount you pay each month.



Scan for more information.

stay safe • be prepared • save energy

WHAT IS LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) helps families stay safe and healthy by providing federally funded assistance for energy bills, crises and weatherization

WHEN SHOULD I APPLY?

Heating season runs from Jan. 1 through April 30.
Apply early while funds remain.

HOW DO I APPLY?

LiHeap partners with a network of 15 community-based organizations in Arkansas. You can find the agency in your county at www.adeq.state.ar.us/energy/assistance/.

INCOME GUIDELINES

Household size	LIHEAP maximum monthly countable income limit for 2025
1	\$2,251
2	\$2,944
3	\$3,636
4	\$4,329
5	\$5,021
6	\$5,714
7	\$5,918

**For each additional household member, add \$642.*

WHAT HAPPENS AFTER APPLYING AND APPROVAL?

Typically, approved assistance funds will be paid directly to Black Hills Energy and will reflect on your bill as a credit.

NEED ADDITIONAL ASSISTANCE?



Black Hills Cares

At Black Hills Energy, we have our program that supports our neighbors who are struggling to pay their energy bills. Visit blackhillsenergy.com/community/black-hills-cares.



2-1-1

Provides resources like utility assistance, housing, food programs and more. For more information call **211** or visit **211.org**.