



# ENERGY ASSISTANCE

## READY TO HELP



**Helping others strengthens us all. So, when life doesn't go as planned, we're ready to support you.**

### **WHY SHOULD I APPLY?**

Every year, people across the country struggle to pay their energy bills which can put health and safety at risk. Programs are available to help.

### **HOW DO I KNOW IF I SHOULD APPLY?**

- "I'm worried that I won't be able to pay my utility bill."
- "I receive benefits such as SNAP, TANF, SSI, etc."
- "I recently experienced life events that created financial hardship."

### **WHEN YOU APPLY YOU WILL NEED THE FOLLOWING:**

- ✔ **A government issued form of identification.**
- ✔ **Proof of income for the entire household.**
- ✔ **A copy of your gas or electric bills. Visit [blackhillsenergy.com](https://blackhillsenergy.com) to view.**

*A copy of rental agreement, if utility bills are included.*

### **ADDITIONAL BILL MANAGEMENT TOOLS:**



**Payment arrangement:** Your full balance due will be divided evenly over an agreed-upon time frame.



**Budget Billing:** A free, stable payment plan that gives you more predictable bills by averaging the amount you pay each month.



Scan for more information.

stay safe • be prepared • save energy

### **WHAT IS LIEAP?**

The Low-Income Energy Assistance Program (LIEAP) helps families stay safe and healthy by providing federally funded assistance for energy bills, crises and weatherization.

### **WHEN SHOULD I APPLY?**

The heating season runs from Dec. 18 through March 31. *Apply early while funds remain.*

### **HOW DO I APPLY?**

Individuals can apply for LIEAP online at <https://cssp.kees.ks.gov/apssp/sspNonMed.portal>. If you or your household don't have internet access, call **1-888-369-4777** for assistance with your application.

### **INCOME GUIDELINES**

Household size	Income eligibility guidelines for 2025
1 person	\$1,882.50
2 person	\$2,555.00
3 person	\$3,227.50
4 person	\$3,900.00
5 person	\$4,572.50
6 person	\$5,245.00

*\*For each additional household member, add \$672.50*

### **WHAT HAPPENS AFTER APPLYING AND APPROVAL?**

Typically, approved assistance funds will be paid directly to Black Hills Energy and will reflect on your bill as a credit.

### **OTHER WAYS TO GET PAYMENT ASSISTANCE:**



#### **Black Hills Cares**

At Black Hills Energy, we have our program that supports our neighbors who are struggling to pay their energy bills. Visit [blackhillsenergy.com/community/black-hills-cares](https://blackhillsenergy.com/community/black-hills-cares).



#### **2-1-1**

Provides resources like utility assistance, housing, food programs and more. For more information call **211** or visit [211.org](https://211.org).