



ENERGY ASSISTANCE

READY TO HELP



WYOMING

Helping others strengthens us all. So, when life doesn't go as planned, we're ready to support you.

WHY SHOULD I APPLY?

Every year, people across the country struggle to pay their energy bills which can put health and safety at risk. Programs are available to help.

HOW DO I KNOW IF I SHOULD APPLY?

- "I'm worried that I won't be able to pay my utility bill."
- "I receive benefits such as SNAP, TANF, SSI, etc."
- "I recently experienced life events that created financial hardship."

WHEN YOU APPLY YOU WILL NEED THE FOLLOWING:

- ✔ **A government issued form of identification.**
- ✔ **Proof of income for the entire household.**
- ✔ **A copy of your gas or electric bills. Visit blackhillsenergy.com to view.**

A copy of rental agreement, if utility bills are included.

ADDITIONAL BILL MANAGEMENT TOOLS:



Payment arrangement: Your full balance due will be divided evenly over an agreed-upon time frame.



Budget Billing: A free, stable payment plan that gives you more predictable bills by averaging the amount you pay each month.



Scan for more information.

stay safe • be prepared • save energy



WHY LIEAP FIRST?

The Low-Income Energy Assistance Program (LIEAP) helps low- and fixed-income families and individuals pay their heating bills during the winter months. This federally funded program prioritizes households with elderly (60+), disabled individuals and/or young children (5 and under). Seasonal LIEAP benefits are applied to a household’s main heat source (the fuel your heating system uses, not the power source needed to turn on the furnace).

WHEN SHOULD I APPLY?

Applications are accepted from Oct. 1 through Feb. 28.

HOW DO I APPLY?

Individuals can request or apply for LIEAP online at **lieapwyo.org**.

If you need help with your application:

Phone: 800-246-4221 | **Email:** lieapinfo@wyo.gov

In-person: Visit the Align Team in Cheyenne, or your local DFS Office for assistance. If you or your household don’t have internet access, call **800-246-4221** for assistance in applying.

INCOME GUIDELINES

Family size	Monthly income
1	\$2,905.00
2	\$3,799.00
3	\$4,693.00
4	\$5,587.00
5	\$6,481.00
6	\$7,375.00

WHAT HAPPENS AFTER APPLYING AND APPROVAL?

The energy assistance benefit is paid directly to the household energy supplier. In most cases, if you are approved for LIEAP, payments are made directly to your primary heating fuel vendor and a notice will be sent to you informing you of the benefit amount. Please note, it is essential that you complete the entire application and answer all questions as well as attach all requested information. If you fail to do this, your application will be delayed because LIEAP will have to send you a letter(s) to request this information which typically causes delays in case processing times. Non-emergency applications are processed within 45 days.

OTHER WAYS TO GET PAYMENT ASSISTANCE:



Black Hills Cares

At Black Hills Energy, we have our program that supports our neighbors who are struggling to pay their energy bills. Visit **blackhillsenergy.com/community/black-hills-cares**.



2-1-1

Provides resources like utility assistance, housing, food programs and more. For more information call **211** or visit **211.org**.