Black Hills
Nebraska Gas Utility Company, LLC
d/b/a Black Hills Energy

Natural Gas Tariff
Applying to Black Hills Energy’s
Town Plant and Mainline Customers
In the State of Nebraska

Filed with the
Nebraska Public Service Commission

Copies of the official tariff sheets of Black Hills Energy’s natural gas service in Nebraska are available at various offices of Black Hills Energy which are open to the public, available on-line through https://www.blackhillsenergy.com/rates or on file with the Nebraska Public Service Commission. The information available here intends to provide the same information as the official approved tariffs; however, if there is any discrepancy or conflict between this information and the official tariffs, then in all cases the provision contained in Black Hills Energy’s official tariffs on file with the Nebraska Public Service Commission shall prevail.
# TABLE OF CONTENTS

## NATURAL GAS SERVICE

<table>
<thead>
<tr>
<th>Sheet No.</th>
<th>DEFINITIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Cubic Foot of Natural Gas</td>
</tr>
<tr>
<td>1</td>
<td>Commission</td>
</tr>
<tr>
<td>1</td>
<td>Company</td>
</tr>
<tr>
<td>1</td>
<td>Competitive Natural Gas Provider</td>
</tr>
<tr>
<td>1</td>
<td>Customer</td>
</tr>
<tr>
<td>2</td>
<td>Heating Value of Natural Gas</td>
</tr>
<tr>
<td>3</td>
<td>Local Pressure Base</td>
</tr>
<tr>
<td>3</td>
<td>Marketer</td>
</tr>
<tr>
<td>3</td>
<td>Maximum Daily Quantity (MDQ)</td>
</tr>
<tr>
<td>3</td>
<td>Point of Delivery</td>
</tr>
</tbody>
</table>

| 4         | COMMUNITIES SERVED |

| 5         | MAPS OF SERVICE TERRITORY |
| 6         | Rate Area One |
| 6         | Rate Area Two |
| 7         | Rate Area Three |

| 8         | GENERAL SERVICE |
| 8         | Application for Service |
| 8         | Company-Owned Items |
| 8         | Meters and Regulators |
| 8         | Customer Piping and Appliances |
| 9         | Inspection by Company |
| 9         | Liability |
| 9         | Wastage of Natural Gas |
| 9         | Interruption of Service |
| 9         | Service Limitation – Not For Resale |

| 10        | RESERVED FOR FUTURE USE |

| 11        | CUSTOMER DEPOSITS |
| 11        | Residential Deposit |
| 11        | Commercial Deposit |
| 11        | Amount |
| 11        | Refunds |
| 11        | Hardship Waiver or Suspension |

**DATE OF ISSUE:** January 26, 2017  
**EFFECTIVE DATE:** March 1, 2017  
**ISSUED BY:** Robert J. Amdor
TABLE OF CONTENTS
NATURAL GAS SERVICE

BILLING AND PAYMENT
Bills, Duplicate Bills and Failure to Receive Bills ........................................... 12
Due Date ............................................................................................................... 12
Late Payment Penalties ...................................................................................... 12
Budget Billing Plan for Residential Customers .................................................. 13
Automatic Bank Transfer .................................................................................... 13
Energy Assistance Programs .............................................................................. 13

RESERVED FOR FUTURE USE ............................................................................ 14

CONDITIONS FOR REFUSAL OR DISCONNECTION OF SERVICE
Non-Payment of Bills .......................................................................................... 15
Items to be Contained in the Notice of Discontinuance of Service ...................... 15
Complaints ........................................................................................................... 16
Disputed Bill - Residential Customers ................................................................. 16
Timing of Disconnection ...................................................................................... 17
Immediate and Serious Health Hazard ................................................................. 17
Dangerous Conditions Found on Customer’s Premises ....................................... 17
Misure of Service by Customer .......................................................................... 17
Reselling or Distribution of Service .................................................................... 17
Non-Compliance of Rules and Regulations ....................................................... 18
Tampering With and Care of Company’s Property ............................................. 18
Energy Diversion - Theft of Service .................................................................. 18

RESERVED FOR FUTURE USE ............................................................................ 19

COLD WEATHER RULE
Availability .......................................................................................................... 20
Residential Winter Disconnection ....................................................................... 20
Customer Responsibility ...................................................................................... 20
Illegal Diversion of Service ................................................................................ 20
Defaulted Payment Arrangement ...................................................................... 21
Company Responsibility ...................................................................................... 21
Low Income Residential Customer (LIHEAP) .................................................... 21

RESERVED FOR FUTURE USE ............................................................................ 22

DATE OF ISSUE: January 26, 2017  EFFECTIVE DATE: March 1, 2017
ISSUED BY: Robert J. Amdor
# TABLE OF CONTENTS

## NATURAL GAS SERVICE

<table>
<thead>
<tr>
<th>MEASUREMENT AND QUALITY</th>
<th>Sheet No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meter Testing</td>
<td>23</td>
</tr>
<tr>
<td>Adjustment of Measurement Factors</td>
<td>23</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EMERGENCY CURTAILMENT</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Definition of Emergency</td>
<td>24</td>
</tr>
<tr>
<td>Priority</td>
<td>24</td>
</tr>
<tr>
<td>Curtailment Contact</td>
<td>25</td>
</tr>
<tr>
<td>Failure to Curtail</td>
<td>25</td>
</tr>
<tr>
<td>Customer-Owned Natural Gas Supplies</td>
<td>25</td>
</tr>
<tr>
<td>Liability</td>
<td>25</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LINE EXTENSIONS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Extension of Main and Service Lines</td>
<td>26</td>
</tr>
<tr>
<td>Project Feasibility</td>
<td>27</td>
</tr>
</tbody>
</table>

| RESERVED FOR FUTURE USE          | 28-30    |

<table>
<thead>
<tr>
<th>CHARGES TO BE PAID BY CUSTOMER</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Turn on Charge (Connection)</td>
<td>31</td>
</tr>
<tr>
<td>Reconnection Charge</td>
<td>31</td>
</tr>
<tr>
<td>Non-Sufficient Funds Charge</td>
<td>31</td>
</tr>
<tr>
<td>Residential Meter Move and Reinstallation Charge</td>
<td>31</td>
</tr>
<tr>
<td>Commercial Meter Move and Reinstallation Charge</td>
<td>31</td>
</tr>
<tr>
<td>Meter Test Charge</td>
<td>31</td>
</tr>
<tr>
<td>Temporary Meter Charge</td>
<td>31</td>
</tr>
<tr>
<td>Seasonal Disconnections</td>
<td>31</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RATE SCHEDULES</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Traditional Sales Service (TSS)</td>
<td>32</td>
</tr>
<tr>
<td>Annual Price Option Sales Service (APO)</td>
<td>33-34</td>
</tr>
<tr>
<td>Economic Development Sales Service (ED)</td>
<td>35-36</td>
</tr>
<tr>
<td>Energy Options Program Transportation Service (EO)</td>
<td>37-38</td>
</tr>
</tbody>
</table>

| NON-JURISDICTIONAL HIGH VOLUME SALES OR TRANSPORTATION SERVICE | 39 |

<p>| RESERVED FOR FUTURE USE          | 40-43    |</p>
<table>
<thead>
<tr>
<th>CONTENTS</th>
<th>PAGE</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Natural Gas Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>COST RECOVERY MECHANISMS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchased Gas Cost Adjustment (PGA)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Traditional Sales Service</td>
<td>44-45</td>
<td></td>
</tr>
<tr>
<td>Annual Price Option Sales Service</td>
<td>46-47</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>48</td>
<td></td>
</tr>
<tr>
<td>Current Gas Cost Adjustment Factors - TSS</td>
<td>49</td>
<td></td>
</tr>
<tr>
<td>Current Gas Cost Adjustment Factors - APO</td>
<td>50</td>
<td></td>
</tr>
<tr>
<td>Pipeline Replacement Charge</td>
<td>51</td>
<td></td>
</tr>
<tr>
<td><strong>RESERVED FOR FUTURE USE</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>SUMMARY OF SERVICE FEES</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

DATE OF ISSUE: January 26, 2017
EFFECTIVE DATE: March 1, 2017
ISSUED BY: Robert J. Amdor
# RULES AND REGULATIONS – NATURAL GAS SERVICE

## DEFINITIONS

### CUBIC FOOT OF NATURAL GAS

For the purpose of testing as under these rules, a cubic foot of natural gas means that amount of natural gas which, when saturated with water vapor at a temperature of sixty degrees (60°) Fahrenheit and subjected to an absolute pressure equal to thirty inches (30”) of mercury, at thirty-two degrees (32°) Fahrenheit, (14.73 pounds per square inch), occupies a volume of one (1) cubic foot.

### COMMISSION

The term "Commission" is herein used to designate the Nebraska Public Service Commission having jurisdiction of the subject matter as provided under the State Natural Gas Regulation Act, Neb Rev Stats § 66-1801 et. Seq.

### COMPANY

The term "Company" is herein used to designate Black Hills/Nebraska Gas Utility Company, LLC d/b/a Black Hills Energy, which furnishes natural gas service under general rules, regulations, terms and conditions.

### COMPETITIVE NATURAL GAS PROVIDER

Competitive Natural Gas Provider (“CNGP”) shall mean a third-party natural gas supplier who: (a) has been granted a certificate of authority as a CNGP by the Commission pursuant to Neb. Rev. Stat. § 66-1849, et. Seq.; (b) has been designated by an Energy Options Customer as the Customer’s source of natural gas; (c) entered into a Market Aggregation Agreement with Company; (d) provided or completed other forms and documents required by Company; and (e) complies with requirements set forth by Company under its Energy Options Tariff, practices or procedures.

### CUSTOMER

A Customer, also referred to as Ratepayer, is defined by the following classes:

- **Agricultural Ratepayer** is a Ratepayer whose usage of natural gas does not qualify the Ratepayer as a high-volume Ratepayer and: (a) whose principal use of natural gas is for agricultural crop or livestock production, irrigation pumping, crop drying, animal feed or food production; or (b) whose service is provided on an interruptible basis.

- **Commercial Customer** is a Ratepayer whose natural gas purchases from Company are less than five hundred (500) Therms per day as determined by average daily consumption and defines those primarily engaged in wholesale or retail trade, agriculture, finance, real estate, fisheries, forestry, transportation, communications, sanitary services, insurance, personal services (clubs, hotels, rooming houses, five (5) or more households served under a single meter, auto repair, etc.) government and Customers whose usage does not directly qualify for residential service. The size of the Customer or volume of natural gas used is not a criteria for determining commercial designation. The nature of the Customer’s primary business or economic activity at the location served determines the Customer classification. This classification applies to any non-interruptible commercial purchaser of natural gas within a municipality with requirements of less than one hundred thousand (100,000) cubic feet of natural gas per day.
### CUSTOMER (Continued)

**An Energy Options Customer** is a non-residential Ratepayer who: (a) purchases natural gas supply from a CNGP; (b) transports less than five hundred (500) Therms per day as determined by average daily consumption; (c) entered into an Energy Options Contract with Company; and (d) complies with the requirements set forth in Company’s Energy Options Tariff requirements.

**Jurisdictional Customer** means a customer who is subject to the jurisdiction of the Commission.

**A High-Volume Ratepayer** is a Ratepayer whose natural gas requirements equal or exceed five hundred (500) Therms per day as determined by average daily consumption, and whose sales or transportation service is provided at negotiated rates, contracts, and terms and conditions of service under contract to High-Volume Ratepayers. Service is provided on such terms and conditions contained in the High-Volume Customer Contract between Company and the High-Volume Ratepayer. High-Volume sales or transportation service is without regard to any rates, tolls, tariffs, or charges Company may have filed with the Commission.

A single application for service cannot be made to apply to different locations or to cover more than one (1) meter at the same address or location to be used by the same Customer.

**Residential Customer** means Customers taking natural gas for residential use (space heating, cooling, water heating, clothes drying, etc.) through an individual meter in a single family dwelling or building, or for residential use in an individual flat or apartment, or for residential use in not over four households served by a single meter in a multiple family dwelling. Residential premises used regularly for professional or business purposes (doctor’s office, small store, etc.) are considered as residential where the residential natural gas usage is one-half (1/2) or more of the total natural gas usage. This classification applies to any non-interruptible residential purchaser of natural gas within a municipality with requirements of less than one hundred thousand (100,000) cubic feet of natural gas per day.

**A Sales Service Customer** is a customer that receives bundled distribution service and natural gas commodity from Company.

**A Transportation Service Customer** is a customer that receives distribution service, but obtains natural gas commodity from a third party.

### HEATING VALUE OF NATURAL GAS

The minimum heating value (Btu) of natural gas distributed by the Company shall be not less than nine hundred (900) Btu per cubic foot, the measurement being made conforming to standard conditions of these rules and regulations.
### RULES AND REGULATIONS – NATURAL GAS SERVICE DEFINITIONS

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>LOCAL PRESSURE BASE</strong></td>
<td>For the purpose of measurement of natural gas to a Customer, a cubic foot of natural gas shall be taken to be the amount of natural gas which occupies a volume of one (1) cubic foot under the conditions existing in such Customer’s meter as and where installed.</td>
</tr>
<tr>
<td><strong>MARKETER</strong></td>
<td>A third-party supplier of natural gas. A qualified Marketer is a CNGP which has been certified by the Commission.</td>
</tr>
<tr>
<td><strong>MAXIMUM DAILY QUANTITY (MDQ)</strong></td>
<td>The amount calculated by dividing the volumes consumed by a particular Customer during the highest historical peak month of usage in the last thirty-six (36) months for that Customer by twenty (20). Company will estimate a peak month for new Customers. A Maximum Daily Quantity may also be established through direct measurement or other means (i.e., estimating the peak day requirements after installation of new processing equipment or more energy efficient heating systems), if approved by Company.</td>
</tr>
<tr>
<td><strong>POINT OF DELIVERY</strong></td>
<td>The point of delivery and the point where Company ownership and maintenance of service pipe ends shall be at the outlet side of the Company’s meter, unless otherwise defined in writing between Company and Customer. All yard lines, interior piping, valves, fittings and appliances downstream from this point shall be furnished and maintained by the Customer and are subject to the inspection and approval of the Company and the other authorities which have jurisdiction.</td>
</tr>
</tbody>
</table>
## RULES AND REGULATIONS – NATURAL GAS SERVICE

### COMMUNITIES SERVED

#### RATE AREA ONE
- Bellevue
- Blair
- Gretna
- La Vista
- Papillion

#### RATE AREA TWO
- Lincoln
- Cheney
- Walton

#### RATE AREA THREE
- Adams
- Arlington
- Ashland
- Auburn
- Aurora
- Avoca
- Bancroft
- Battle Creek
- Beatrice
- Bee
- Beemer
- Bennet
- Blue Springs
- Bradshaw
- Clatonia
- Columbus
- Cortland
- Craig
- Crete
- David City
- DeWitt
- Dorchester
- Eagle
- Elmwood

- Emerson
- Endicott
- Exeter
- Fairbury
- Fairmont
- Friend
- Garrison
- Geneva
- Grafton
- Greenwood
- Hallam
- Hampton
- Hickman
- Holland
- Homer
- Hooper
- Humboldt
- Humphrey
- Jackson
- Johnson
- Lindsay
- Louisville
- Madison

- Manley
- Mead
- Meadow Grove
- Milford
- Murdock
- Murray
- Mynard
- Newman Grove
- Nickerson
- Norfolk
- North Bend
- Hallam
- Hampton
- Hickman
- Holland
- Homer
- Hooper
- Humboldt
- Humphrey
- Jackson
- Johnson
- Lindsay
- Louisville
- Madison

- Schuyler
- Seward
- Shelby
- Stanton
- Staplehurst
- Sterling
- Table Rock
- Tecumseh
- Tekamah
- Thurston
- Tilden
- Uehling
- Ulysses
- Wakefield
- Walthill
- Waverly
- Wayne
- Peru
- Pierce
- West Point
- Pilger
- Wilber
- Plymouth
- Winnebago
- Rising City
- Wymore
- Rosalie
- York

#### RATE AREA FOUR

Agricultural and High-Volume Customers located throughout Rate Areas One, Two, and Three whose service is provided subject to Neb. Rev. Stat. § 66-1810.
## RULES AND REGULATIONS – NATURAL GAS SERVICE
### GENERAL SERVICE

#### APPLICATION FOR SERVICE
Upon approval of an application for service, the Company shall supply the Customer with service at the rates and under the rules, terms, regulations and conditions applying to the particular service for which application is made and set forth in said application.

#### COMPANY-OWNED ITEMS
The Company shall furnish, own, install and maintain where applicable, the following items required to provide service to the point of delivery:
- Service pipes
- Meters
- Regulators
- Pressure relief vents and valves
- Shut-off valves
- Connectors and miscellaneous fittings

#### METERS AND REGULATORS
Company shall furnish meters and meter connections at no extra cost to Customer. Meters and meter connections are to be set and maintained at the Customer’s property line; however, in some cases it will be more feasible to set meters on Customer’s property, this to be decided by the Company. New installations must be outdoors. The meter and meter connections are the property of the Company, and may be removed when the service is terminated for any cause. All yard lines, interior piping, valves, fittings, and appliances on the premises of the Customer shall be furnished by the Customer and are subject to the approval of the Company and the municipal authorities which have jurisdiction.

#### CUSTOMER PIPING AND APPLIANCES
Customer shall install and maintain the natural gas piping, fixtures, and appliances on his/her premises in accordance with the ordinances of the city in which Customer is located or, in the absence of such regulations, same shall be installed in accordance with recognized standards. Company may suspend service to Customers if it shall have given written notice of defective or unsafe conditions liable to impair its service or to result in injury or damage to any person, or the property of any person or persons, provided however, that the Company assumes no responsibility whatsoever for the inspection and/or repair of defects in the Customer’s piping, fixtures, or appliances in or on the Customer’s premises and will not be responsible for any injury, loss or damage resulting from such defects or improper installation.
### RULES AND REGULATIONS – NATURAL GAS SERVICE
#### GENERAL SERVICE

| **INSPECTION BY COMPANY** | Customer shall permit employees and inspectors of the Company, when properly identified, to enter their premises at reasonable hours to examine the Customer-owned piping, appliances, and other equipment relating to the Company’s service and to ascertain connected loads and make necessary tests. |
| **LIABILITY** | The Company shall not be liable for damage to the Customer or to third persons resulting from the use of the service on the Customer’s premises or from the presence of the equipment on the Customer’s premises. |
| **WASTAGE OF NATURAL GAS** | No billing adjustments will be made for wastage of natural gas that occurs through the Customer’s fuel line and downstream of the Company’s meter even though wastage may occur without the knowledge of the Customer. Such wastage, if detected by Company, will be reported to the Customer along with necessary recommendations for repair. Wastage of natural gas which occurs through the Company-owned mains and services will not be billed to the Customer. Wastage which occurs as a direct result of negligent damage by the Customer, or a third party, to Company property will be billed to that Customer or person(s) responsible for such damage. “Customer’s fuel line” shall mean pipe, including Customer-owned yard lines, on the outlet side of a Company-owned meter. |
| **INTERRUPTION OF SERVICE** | If the service shall be interrupted at any time, the Company shall not be held liable for such interruptions. In such case, the Company shall make every possible effort to restore the service at the earliest moment. Interruptions in service shall not, however, relieve the Customer from any charges for service actually rendered. It is further agreed that the Company shall incur no liability for any failure to furnish natural gas due to fire, the action of the elements, burnouts, broken pipes, accidents, strikes, riots, war, failure of natural gas supply or to any cause beyond the control of the Company, or to acts other than the Company’s own willful neglect. |
| **SERVICE LIMITATION – NOT FOR RESALE** | The service furnished is for the sole use of the Customer who shall not sell any of such service to any other person or permit any other person to use the same without written consent to the Company. For the violation of this condition, the Company may, after forty-eight (48) hours written notice, remove its meters and discontinue its service. |
RESERVED FOR FUTURE USE
# RULES AND REGULATIONS – NATURAL GAS SERVICE

## CUSTOMER DEPOSITS

### RESIDENTIAL DEPOSIT
The Company may require a cash deposit of Residential Customers who demonstrate credit risk. Demonstrated credit risk is defined as having one disconnection of service during the last year of service, or three (3) or more disconnection notices during the last year of service, or having an undisputed unpaid debt with the Company.

If a Residential Customer is unable to pay the full amount of the deposit, at the discretion of the Company, the Residential Customer may pay the deposit in up to four (4) equal monthly installments, or provide a guarantor who has satisfactory credit.

### COMMERCIAL DEPOSIT
The Company may require a cash deposit on Commercial Customers that demonstrate credit risk. Demonstrated credit risk is defined as having more than one (1) late payment in the last twelve (12) months or having no prior credit history with the Company.

### AMOUNT
The deposit amount shall be equal to one-sixth (1/6) of the estimated annual bill, or an existing deposit may be increased to that level.

Customer deposits shall accumulate interest to be calculated annually and paid at an annual rate of simple interest as determined utilizing the U.S. Treasury constant maturities average for the previous twelve (12)-month period beginning October 1 and ending September 30, as published in the Federal Reserve Bulletin.

### REFUNDS
Deposits for all Customers will be reviewed annually and refunds made to Customers whose account is current and with no more than one (1) late payment within the past twelve (12) months.

### HARDSHIP WAIVER OR SUSPENSION
From time to time and upon no less than one (1)-day notice to the Commission, Company may waive or suspend the customer deposit requirement for a reasonable period of time during periods of Customer extreme hardship in order to avoid disconnection of Customer’s natural gas service or to promote additional Customer reconnections.

The waiver or suspension of the customer deposit requirement for hardship includes, but is not limited to, deposits required soon after the Cold Weather Rule period expires. The waiver or suspension shall apply to all new customer deposits required during the waiver or suspension period. The customer deposit waiver or suspension may be limited by Company to either Customer class.
# RULES AND REGULATIONS – NATURAL GAS SERVICE
## BILLING AND PAYMENT

### BILLS, DUPLICATE BILLS AND FAILURE TO RECEIVE BILLS

All bills periodically rendered to Customers for metered services shall be based on actual or estimated readings at local pressure base and shall show in addition to the net dollar amount due, the date on which the current reading was taken, the meter readings at the beginning and end of the period for which the bill is rendered, the date when payment is due, the total consumption expressed in cubic feet or other unit of service recorded by the meter read, and whether the bill is actual or estimated.

Bills may be rendered based on bi-monthly meter readings whereby the Customer’s meter will actually be read every other month. In those months where the meter is not actually read, the Customer’s bill will be computer or manually-estimated.

If requested by Customer, then the Customer’s bills may be delivered to the Customer electronically.

Upon request, the Company shall give the Customer the approximate date on which the Customer should receive a bill each month; and if a bill is not received or is lost, the Company shall, upon request of the Customer, issue a duplicate bill. Failure by a Customer to receive a bill shall not relieve a Customer from paying the amount due, or from complying with the applicable rate schedule and these general service terms and conditions.

### DUE DATE

Bills, including all applicable charges for natural gas service, deposits and other charges contained in this tariff are due and payable within twenty (20) days after mailing, either electronically or by U.S. Postal Service. An unpaid bill will not be considered past due until twenty (20) days after mailing by the Company. The due date shall be clearly stated on the face of the bill.

### LATE PAYMENT PENALTIES

Late payment penalties are assessed on the past due amount and shall not exceed one percent (1%) per month of the past due amount. The penalty date shall be not less than twenty (20) days after the rendering of the bill and shall be considered to have expired at office opening time of the next day after the date indicated on the bill. If the penalty date falls on a Saturday, Sunday or Company holiday, it will be extended to the next normal working day before the penalty is assessed.

Paying a part of the bill does not entitle the Customer to escape a proportionate amount of the penalty.
# RULES AND REGULATIONS – NATURAL GAS SERVICE
## BILLING AND PAYMENT

### BUDGET BILLING PLAN FOR RESIDENTIAL CUSTOMERS

The Company shall offer to all Residential Customers the Budget Billing Plan, which allows the Customer to pay a more uniform amount per month. Customers may enroll in the program during any month of the year. The Company will recalculate the budget billing amount monthly based on a rolling average of the most recent twelve (12) months’ bills. The Customer’s budget bill amount will not change unless there is at least a ten percent (10%) difference in the calculated budget bill amount and the previous month’s budget bill amount. The Company will notify the Customer of any change to the budget billing amount. The Customer’s account will be trued-up after twelve (12) months and any amount owed by the Customer, or owed to the Customer, will be divided by twelve (12) and added or subtracted from the Customer’s budget bill for each of the next twelve (12) months. Participation in the Budget Billing Plan would be at the Customer’s option and request, and all normal billing and consumption information would be shown on the billing statements in addition to the monthly budget billing payment amount.

Customers who are removed from the Budget Billing Plan for non-payment may not be allowed back on the Plan until their account is current.

Customers may be removed from the Budget Billing Plan at any time at their request.

### AUTOMATIC BANK TRANSFER

Automatic Bank Transfer ("ABT") is available to all Customers with a bank or credit union account. Customer authorizes monthly energy billing to be charged to their checking or savings account electronically. Customers can enroll in ABT through Company website or through the Company contact center. Company may modify or cancel this program without further approval.

### ENERGY ASSISTANCE PROGRAMS

Any Residential Customer who asserts inability to pay his or her bill will be informed of a list of energy assistance programs available in the Company’s service territory, including the ‘211’ energy assistance phone number, and will provide the list to any Customer who asks for such assistance. The list may include the names, addresses, and phone numbers of known payment assistance programs, including information regarding any bilingual services offered, if known.
RESERVED FOR FUTURE USE
## RULES AND REGULATIONS – NATURAL GAS SERVICE

### CONDITIONS FOR REFUSAL OR DISCONNECTION OF SERVICE

#### NON-PAYMENT OF BILLS

Neb. Rev. Stat. §70-1605

Bills for service become delinquent twenty (20) days from date the bill is mailed. In case bills for service become delinquent, the Customer, and any other person or agency designated by the Customer, will be given written notice by first class mail or in person to any Customer whose service is proposed to be disconnected. If notice is given by first-class mail, such mail shall be conspicuously marked as to its importance. The Customer has at least seven (7) days after notice is sent or given before discontinuance of service. Company holidays and weekends shall be excluded from the seven (7) days.

During the period from November 1 through March 31, provisions of the Cold Weather Rule, Sheets 20 – 21, will be in effect.

#### ITEMS TO BE CONTAINED IN THE NOTICE OF DISCONTINUANCE OF SERVICE

Neb. Rev. Stat. §70-1606

The notice required above shall contain the following information:

- The reason for the proposed disconnection;
- A statement of intention to disconnect unless the Residential Customer either pays the bill or reaches an agreement with the utility regarding payment of the bill;
- The date upon which service will be disconnected if the domestic subscriber does not take appropriate action;
- The name, address, and telephone number of the utility's employee or department to whom the domestic subscriber may address any inquiry or complaint;
- The domestic subscriber's right, prior to the disconnection date, to request a conference regarding any dispute over such proposed disconnection;
- A statement that the Company may not disconnect service pending the conclusion of the conference;
- A statement to the effect that disconnection may be postponed or prevented upon presentation of a duly-licensed physician's certificate which shall certify that a domestic subscriber or resident within such subscriber's household has an existing illness or handicap which would cause such subscriber or resident to suffer an immediate and serious health hazard by the disconnection of the utility's service to that household. Such certificate shall be filed with the utility within five (5) days of receiving notice under this section and will prevent the disconnection of the utility’s service for a period of thirty (30) days from such filing. Only one (1) postponement of disconnection shall be allowed under this subdivision for each incidence of non-payment of any past-due account;

**DATE OF ISSUE:** January 26, 2017

**EFFECTIVE DATE:** March 1, 2017

**ISSUED BY:** Robert J. Amdor
RULES AND REGULATIONS – NATURAL GAS SERVICE
CONDITIONS FOR REFUSAL OR DISCONNECTION OF SERVICE

ITEMS TO BE CONTAINED IN THE NOTICE OF DISCONTINUANCE OF SERVICE (Continued)

- The cost that will be borne by the domestic subscriber for restoration of service;
- A statement that the domestic subscriber may arrange with the utility for an installment payment plan;
- A statement to the effect that those domestic subscribers who are welfare recipients may qualify for assistance in payment of their utility bill and that they should contact their caseworker in that regard; and,
- Any additional information not inconsistent with this section which has received prior approval from the board of directors or administrative board of the Company.

COMPLAINTS

291 N.A.C. § 9.012

Customers’ complaints about natural gas service or billing issues should first be made to the Company. The Company must allow complaints to be accepted and processed in a simple manner and form. Every complaint shall be promptly investigated in a fair manner and the results reported to the Complainant. If the report of the investigation is made orally, the Company must provide the Complainant, upon request, a report in writing. If the Company fails to resolve a complaint to the satisfaction of the Complainant, the Company must, upon request, inform Complainant of the availability of the Commission to review the Company’s investigation, including the Commission’s address and telephone number.

The Company must refrain from suspending or terminating service for non-payment during the pendency of a complaint before the Company or the Commission, unless otherwise provided by the Commission; provided however, that as a condition of continued service during the pendency of such dispute, a Customer must pay the undisputed portions of any bill for service.

DISPUTED BILL – RESIDENTIAL CUSTOMERS

291 N.A.C. § 9.013.02

The Company will hear and decide any dispute related to a proposed disconnection of service or any other matter affecting the service to a Residential Customer. The Company will schedule a conference within fourteen (14) days of the Residential Customer’s request and before the Company may disconnect service. The employee of the Company, based on the evidence presented at the conference, may affirm, reverse, or modify any prior decision of the Company. The Residential Customer may appeal an adverse decision to a management office designated by the Company, with whom a hearing shall be held, or may file a formal complaint directly with the Commission.
### Rules and Regulations - Natural Gas Service

#### Conditions for Refusal or Disconnection of Service

<table>
<thead>
<tr>
<th><strong>Timing of Disconnection</strong></th>
<th>The Company shall not disconnect natural gas service to a Residential Customer on any Saturday, Sunday, Company holiday, or at any time when the Company’s business offices are not open to the public.</th>
</tr>
</thead>
<tbody>
<tr>
<td>291 N.A.C. §9.013.04</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Immediate and Serious Health Hazard</strong></th>
<th>The Company shall postpone the disconnection of natural gas service to a Residential Customer for a period of thirty (30) days from the date of a duly licensed physician's certificate which certifies that an existing illness or handicap of a Residential Customer or resident within such Residential Customer’s household would cause such person to suffer an immediate and serious health hazard by the disconnection of service to that household. Only one (1) postponement of disconnection shall be allowed under this provision for each incidence of non-payment of any past-due account.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Neb. Rev. Stat. §70-1606(7)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Dangerous Conditions Found on Customer’s Premises</strong></th>
<th>In any case where Company has received notice or knows that a dangerous condition exists with respect to the presence or delivery of natural gas on Customer's premises, Company will, without advance notice, refuse to connect if service has not already been connected, or shut off the service, and same shall not be resumed until such dangerous condition has been eliminated. If service is discontinued because the Customer's equipment and/or facilities have caused an unsafe or dangerous condition, a reconnection charge may be required to be paid before service is restored.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>Misuse of Service by Customer</strong></th>
<th>In case natural gas supplied by Company to the Customer is misused or misapplied by the Customer so as to cause unsatisfactory conditions affecting the quality, safety or continuity of service to other Customers, the Company shall, without any advance notice, disconnect the service. If service is required to be discontinued for this cause, a reconnection charge will be required to be paid before service is restored.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>Reselling or Distribution of Service</strong></th>
<th>The service furnished is for the sole use of the Customer; Customer shall not sell or redeliver natural gas service to any other person. In case natural gas supplied by Company to the Customer is resold without the consent of the Company, service shall be discontinued. If service is required to be discontinued for this cause, a reconnection charge will be required to be paid before service is restored.</th>
</tr>
</thead>
</table>

DATE OF ISSUE: January 26, 2017

EFFECTIVE DATE: March 1, 2017

ISSUED BY: Robert J. Amdor
RULES AND REGULATIONS – NATURAL GAS SERVICE

CONDITIONS FOR REFUSAL OR DISCONNECTION OF SERVICE

NON-COMPLIANCE OF RULES AND REGULATIONS

All service furnished to Customer shall be in accordance with these general rules, regulations, terms and conditions, and in case a Customer fails to conform to such rules, the Company will discontinue and/or disconnect service unless within such time conditions complained of are remedied. Such notice shall specify the cause of the default and the Company shall cooperate with the Customer in suggesting the proper remedy. If service is so discontinued and/or disconnected, a reconnection charge will be required to be paid before service is restored.

TAMPERING WITH AND CARE OF COMPANY’S PROPERTY

No one except an agent of Company or one otherwise lawfully entitled to do so shall be permitted to remove or tamper with Company's meter or connections, or with any of the property of the Company on or about the Customer's premises. If at any time the Company shall find that a meter, piping, or equipment, or parts thereof, or other instruments used in furnishing service to the Customer has been tampered with by anyone except an agent of Company or one otherwise lawfully entitled to do so, it shall be considered sufficient cause for immediate discontinuance of service by Company. If service is so discontinued, a reconnection charge will be required to be paid before service is restored. A broken or absent meter seal alone shall not constitute tampering.

ENERGY DIVERSION – THEFT OF SERVICE

If any device is found installed on Customer’s premises which prevents the meter from accurately recording consumption or bypasses the meter, such device and meter shall be removed for safety reasons without prior notice to the Customer.

The Company will calculate the amount of natural gas consumed, but not properly registered, and bill the Customer for the estimated natural gas, the Company labor and material costs for the damaged Company property.

Prior notice of disconnection is not required when Company:

- Determines that immediate shut off is imperative for health or safety reasons;
- Is ordered by governmental authority having jurisdiction due to alleged Customer violations of ordinances, statutes or regulations covering utility service; and,
- Determines that service discontinued in accordance with these rules has been restored by someone other than the Company, and the original cause for the discontinuance has not been cured. The Company may remove the meter and leave notice for the Customer.
RULES AND REGULATIONS – NATURAL GAS SERVICE
COLD WEATHER RULE

AVAILABILITY
The provisions of the Cold Weather Rule allow for special payment and disconnection procedures for any Residential Customer with unpaid arrearage to retain or restore utility service throughout the cold weather period, which extends from November 1 through March 31.

RESIDENTIAL WINTER DISCONNECTION
The Company shall not disconnect a Residential Customer's service between November 1 and March 31 without adding to the time for payment of a bill an additional thirty (30) days before disconnection. A Residential Customer may avoid disconnection by meeting the requirements of the Cold Weather Rule.

CUSTOMER RESPONSIBILITY
To avoid disconnection or have service restored under the Cold Weather Rule, the Residential Customer shall:

1. Inform the Company of the Customer’s inability to pay the bill in full;
2. Give sufficient information to allow the Company to arrange a payment agreement;
3. Make an initial payment of one-fourth (1/4) of the total arrearage, plus the bill for consumption during the most recent billing period for which service was provided, plus any required reconnection fee or deposit;
4. Apply for federal, state, local or other funds which the Customer is eligible;
5. Enter into a three (3)-month level payment plan covering the remaining utility balance plus the current monthly bills;
6. Not illegally divert (bypass meter) utility service; and,
7. Not default on a payment plan.

ILLEGAL DIVERSION OF SERVICE
If the Company documents that the Residential Customer has diverted service (bypassed meter) and has benefited from such diversion, the diversion will be treated as “Theft of Service” (Sheet 18), and the Customer shall be deemed to be in breach of the Customer Responsibility tariff requirements. Such breach may be cured with payment by the Customer for the amount billed for the estimated natural gas consumed and all other expenses incurred by the Company in accordance with Sheet 18, along with any additional past due balances.
### DEFAULTED PAYMENT ARRANGEMENT

Any Residential Customer who has defaulted in the most recent cold weather period, and remains in default, has breached the requirements of the Cold Weather Rule. The Customer will not be offered another payment arrangement until the default is cured. If the Customer defaults on their payment plan, the Company may disconnect service after providing the requisite notice.

The Customer shall renegotiate Cold Weather Rule payments if they receive utility or other lump sum assistance.

### COMPANY RESPONSIBILITY

The Company shall notify each active Residential Customer of the Cold Weather Rule once a year at least thirty (30) days prior to the Cold Weather Rule period.

In addition to the notice provisions before disconnection in Neb. Rev. Stat. § 70-1605, the Company will not disconnect a Residential Customer’s service from November 1 to March 31 without adding to the time for payment of a bill an additional thirty (30) days before disconnecting that service, and the Company shall notify the Residential Customer before the normal disconnection date that the Residential Customer has such additional 30 days until disconnection.

The Company will comply with any temporary bans on disconnection issued by the Commission.

### LOW INCOME RESIDENTIAL CUSTOMER (LIHEAP)

If a Residential Customer has been certified as eligible for state-funded low income home energy assistance and has communicated such eligibility to the Company and has provided acceptable documentation to the Company within a reasonable time, then no disconnection shall occur during the cold weather period.
RULES AND REGULATIONS – NATURAL GAS SERVICE
MEASUREMENT AND QUALITY

METER TESTING

Upon request by a Customer, the Company shall test the Customer’s natural gas meter as soon as reasonably possible after receipt of the request. If a Customer requests the Company to test their meter more than once in a two (2)-year period, the Company will require a meter test charge based on time and materials. The Company’s inspection and meter testing program provides a two percent (2%) tolerance for determining whether a meter is considered accurate under this section. If the meter is found to be outside of the two percent (2%) error tolerance, the charge for meter testing will be refunded to the Customer. The Company shall give the Customer or a representative of the Customer the opportunity to be present while the test is conducted. A written report of the test shall be provided to the Customer.

ADJUSTMENT OF MEASUREMENT FACTORS

Fast Meters: Whenever a metering installation is tested and found to have over-registered more than two percent (2%), the Company shall credit to the ratepayer the overcharge. This credit shall be for the entire time period that the meter was malfunctioning.

Slow Meters: When a meter is found to be more than two percent (2%) slow, the Company will bill the Customer based on the corrected meter reading for a period equal to one-half (1/2) of the time elapsed since the most recent test, but not to exceed twelve (12) months.

Non-Registering Meters: When the amount of natural gas consumed cannot be determined by test because of failure of part or all the metering equipment, the Company will charge the Customer for the estimated amount of natural gas used, not to exceed six (6) months. Estimated bills will be based upon prior usage, adjusted for weather conditions, number of days in the applicable billing cycle, and other known and reasonable factors.

Other Measurement Errors: When a Customer has been overcharged or undercharged as a result of an incorrect reading of the meter, incorrect application of a utility tariff, incorrect connection of the meter, application of an incorrect multiplier or constant or other similar reason, the overcharge shall be credited to the Customer or the undercharge may be billed to the Customer. Any refund or credit shall cover the entire period that the account was overcharged. Any charge shall not exceed twelve (12) months.
DEFINITION OF EMERGENCY

An Emergency for purposes of determining curtailment or limitation of service shall be any of the following:

- Curtailment or limitation order from an interstate or intrastate pipeline providing natural gas transportation for any reason, including system constraints, to Customers and/or communities served by Company;
- System capacity constraints on any of Company’s local distribution facilities;
- Periods of flow limitation for repair and/or maintenance of Company’s facilities; or
- Force Majeure, defined as acts and events not within the control of the party claiming suspension and shall include acts of God, strikes, lockouts, material or equipment or labor shortages, wars, riots, insurrections, epidemics, landslides, lightning, earthquakes, fires, storms, floods, washouts, arrests and restraints of rulers and peoples, interruptions by government or court orders, present or future orders of any regulatory body having proper jurisdiction, civil disturbances, explosions, breakage or accident to machinery or lines of pipe, freezing of wells or pipelines, and any other cause, whether the kind herein enumerated or otherwise, not within control of the party claiming suspension and which, by the exercise of due diligence, such party is unable to overcome.

PRIORITY

In the event of an Emergency, Company is entitled to curtail or limit the use of natural gas to Customers. Interruptible Customers’ supplies shall be curtailed or limited before Firm Service Customers. Company shall have the sole discretion regarding the order or schedule of curtailment or limitation of Interruptible Customers.

If conditions of an Emergency require that Company deems it must curtail or limit Customers, such curtailment shall, to the extent possible, be in order of the following categories:

Category 5: Agricultural, High Volume Sales, and Commercial interruptible Customers

Category 4: High Volume Transportation and Energy Options Program Customers, if required to maintain operational integrity

Category 3: Commercial firm Customers, excluding hospitals, institutions and schools

Category 2: Hospitals, institutions and schools with firm natural gas supply

Category 1: Residential Customers
## RULES AND REGULATIONS – NATURAL GAS SERVICE
### EMERGENCY CURTAILMENT

| CURTAILMENT CONTACT | Upon request, Customers shall provide Company with updated information for contacts to be called in the event of curtailment or limitation. It is Customer’s affirmative obligation to insure that its current contact information is on file with the Company. Company is not responsible or liable for any Customer contact information that is out-of-date or incorrect.  

In the event of an Emergency, Company will notify the Customer contacts regarding the start of curtailment or limitation, and an estimate of the duration if that information is available.  

In order to maintain operational integrity of all or part of its natural gas distribution system necessary to serve high-priority Customers during an Emergency, Company may, at its sole discretion, require any Customer to curtail or limit natural gas usage until the Emergency abates. |
| --- | --- |
| FAILURE TO CURTAIL | Customers will be liable for all natural gas usage and/or penalties for natural gas usage during a period of curtailment or limitation.  

If Customers are unable to curtail or limit natural gas usage at its facility when called upon by Company to do so, Company has the right to turn off Customer’s natural gas service in order to preserve service to higher-priority Customers. |
| CUSTOMER-OWNED NATURAL GAS SUPPLIES | Company generally will not curtail or limit delivery of Customer-owned natural gas supplies on its local distribution system which are scheduled and confirmed, with verifiable evidence, to its interconnect with the interstate pipeline (Town Border Station), unless, in Company’s sole judgment, it is necessary in order to maintain operational integrity of all or part of its natural gas distribution system to serve Category 1 Customers, or Company does not have the physical ability, in its sole judgment, to deliver such supplies.  

When conditions exist that threaten the preservation of service to Category 1 Customers, Company shall have the authority but shall not be required to purchase at index plus five percent (5%), all or a portion of a Transportation Service Customer’s natural gas supply.  

In order to maintain operational integrity of Company’s distribution systems, all Marketers, shippers or brokers of Customer-owned natural gas supplies shall notify Company’s Gas Supply Department of any curtailment or limitation of its Customers on the same day for which it is to occur. |
| LIABILITY | In the event of natural gas service curtailment or limitation, Company will not be liable for any loss or damages, including, but not limited to, direct, indirect, special, consequential, incidental, exemplary or punitive damages (including any damages to Customer’s facilities, loss of production or profits). |
**RULES AND REGULATIONS – NATURAL GAS SERVICE**  
**LINE EXTENSIONS**

**EXTENSION OF MAIN AND SERVICE LINES**

Company will extend natural gas mains and install service lines for new full-service Residential and Commercial Customers or for developers or builder(s) on behalf of new Customers based on a project economic feasibility study. The study generally compares anticipated margins from the new Customer(s) with the estimated construction and operating costs to serve these Customers.

Full-service Customers utilize a natural gas furnace for primary space heating and natural gas water heating. Company will invest capital needed to serve each new full-service Customer at no less than the lower of the actual cost, or the Company’s statewide average investment in net plant per Customer.

Partial-service Customers are those Customers who request natural gas service of a temporary or limited nature (i.e. fireplace, pool heater, cooking). Such Customers, may be charged an additional amount based on Company’s investment that includes the costs for required natural gas mains, services and meters. The additional amount to be charged to partial-service Customers may vary depending upon the level of revenue to be received by Company from the estimated natural gas usage compared to the actual costs to furnish natural gas service to those partial-service Customers.

If a property developer, builder, and/or Customer is required to contribute to the investment to extend natural gas service, then that Contribution in Aid of Construction (CIAC) shall be paid in advance by the property developer, builder(s), and/or new Customers(s).

Unless agreed otherwise by Company, such contributions are non-refundable. However, under limited circumstances, where future growth is reasonably certain, a portion of the contribution applicable to main extensions may be refundable based on actual growth of new Customers realized. Property developer, builder(s), and/or Customers who make a refundable contribution to the main or service line extension, may be entitled to a pro rata share of refund of those advances. Any such refund will be computed as subsequent Customer connections are completed based on feasibility studies. Any refundable contribution arrangement agreed to by Company shall be evidenced in writing at the time of the initial prior contribution and shall not be for a term beyond five (5) years.
### RULES AND REGULATIONS – NATURAL GAS SERVICE
#### LINE EXTENSIONS

| PROJECT FEASIBILITY | Project feasibility shall be determined by using current operating and construction costs, projected revenues and any related income tax impacts of the specific project. The projected rate of return will be determined by the Company. Any projected return deficiency will require an offsetting contribution to assure the project will not cause existing Customers to subsidize new Customers. The project feasibility study will determine whether the investment to serve can be incurred without additional charges to the Customer, subject to the statewide average investment per Customer referred to above. |

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DATE OF ISSUE: January 26, 2017
EFFECTIVE DATE: March 1, 2017
ISSUED BY: Robert J. Amdor
RESERVED FOR FUTURE USE
# RULES AND REGULATIONS – NATURAL GAS SERVICE
## CHARGES TO BE PAID BY CUSTOMER

<table>
<thead>
<tr>
<th><strong>TURN ON CHARGE (CONNECTION)</strong></th>
<th>A turn on charge shall be charged by the Company for the connection of service:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed Service Charges</strong></td>
<td></td>
</tr>
<tr>
<td>- During normal working hours – 8:00 a.m. - 5:00 p.m. Central Time Monday through Friday, except for Company holidays:</td>
<td>$ 26.00</td>
</tr>
<tr>
<td>- Outside of normal working hours:</td>
<td>$100.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>RECONNECTION CHARGE</strong></th>
<th>In the event of service being disconnected for non-payment or any other reason stated within this tariff, a Reconnection Charge by the Company for reconnection of service:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed Service Charges</strong></td>
<td></td>
</tr>
<tr>
<td>- During normal working hours – 8:00 a.m. - 5:00 p.m. Central Time Monday through Friday, except for Company holidays:</td>
<td>$ 30.00</td>
</tr>
<tr>
<td>- Outside of normal working hours:</td>
<td>$100.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>NON-SUFFICIENT FUNDS CHARGE</strong></th>
<th>The Company may require a returned check charge of $20.00 from the Customer for Customer checks returned for non-sufficient funds.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>RESIDENTIAL METER MOVE AND REINSTALLATION CHARGE</strong></th>
<th>Upon a Residential Customer’s request to have a meter moved, the Company will charge a residential meter move and reinstallation charge of $450.00.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>COMMERCIAL METER MOVE AND REINSTALLATION CHARGE</strong></th>
<th>Upon a Non-Residential Customer’s request to have the meter moved, the Company will charge a commercial meter move and reinstallation charge. This charge will be based on time and materials.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>METER TEST CHARGE</strong></th>
<th>Upon Customer’s request to have a meter tested, Company may charge time and materials based on Company’s determination of meter test history and billing inquiries.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>TEMPORARY METER CHARGE</strong></th>
<th>Should the Company be required to set a temporary meter, the Company will charge the Customer a temporary meter charge of $100.00.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>SEASONAL DISCONNECTIONS</strong></th>
<th>Seasonal disconnection charges shall not be permitted. The Company will charge a turn-on charge (reconnection charge) equal to those charged to any other ratepayer receiving service.</th>
</tr>
</thead>
</table>

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DATE OF ISSUE: January 26, 2017

EFFECTIVE DATE: March 1, 2017

ISSUED BY: Robert J. Amdor
RATES – NATURAL GAS SERVICE
TRADITIONAL SALES SERVICE (TSS)

AVAILABILITY
Service under this rate schedule is available only to Residential and Commercial Customers located within the municipal boundaries and surrounding rural areas of Rate Areas One, Two, and Three.

APPLICABILITY AND CHARACTER OF SERVICE
This rate schedule shall apply to firm natural gas service for Customers whose normal requirements do not exceed five hundred (500) Therms on a peak day and such service normally shall not be subject to interruption, but will be subject to Emergency curtailment, Sheets 24 to 25.

RATE
The Customer’s monthly bill shall be the sum of the following components:

1. Basic Monthly Charge:
   A. Residential $13.50 per meter
   B. Commercial $18.50 per meter

2. Delivery Charge (Base Rate):
   A. Residential $0.19500 per Therm
   B. Commercial $0.17245 per Therm

3. Purchased Gas Cost: The rates above are subject to Purchased Gas Cost Adjustment (PGA and GCR), Sheet 49.

4. Pipeline Replacement Charge: A per meter charge as detailed on Sheet 51.

MINIMUM BILL
Minimum monthly bill shall be the Basic Monthly Charge.

DUE DATE
Bills will be due twenty (20) days after Company’s Mailing Date.

LATE PAYMENT CHARGE
One percent (1%) of balance not paid on or before due date.

FRANCHISE FEE
A franchise fee will be added to the monthly bill in those communities that impose a franchise fee.

TAXES
Regulatory assessment or other taxes, fees, or charges required by a governmental authority will be added to the monthly bill.

TERMS AND CONDITIONS
The General Terms and Conditions contained in this tariff shall apply to this rate schedule.
# RATES – NATURAL GAS SERVICE

## ANNUAL PRICE OPTION SALES SERVICE (APO)

### AVAILABILITY

Service under this optional rate schedule is available only to any Residential Customer located in Company’s service territory who has elected this service for the twelve (12)-month period. Availability under this program is limited to a prescribed number of Residential Customers in each of Company’s Rate Areas One, Two and Three on a first-come, first-served basis. The program will be limited to those Customers receiving verification of their election from Company.

### APPLICABILITY AND CHARACTER OF SERVICE

The program’s twelve (12)-month period is from November 1 through October 31. This rate schedule shall apply to firm natural gas service for Customers whose normal requirements do not exceed five hundred (500) Therms on a peak day and such service normally shall not be subject to curtailment or interruption, but will be subject to Emergency curtailment, Sheets 24 to 25. The rate per Therm for the delivered commodity cost of natural gas, including upstream pipeline cost, (PGA) shall be held constant during the twelve (12) months beginning November 1 and ending October 31 of the following year.

### RATE

The Customer’s monthly bill shall be the sum of the following components:

1. **Basic Monthly Charge** $13.50 per meter
2. **Delivery Charge (Base Rate)** $0.19500 per Therm
3. **Purchased Gas Cost:** The rates above are subject to annual Purchased Gas Cost Adjustment (PGA and GCR), Sheet 50.
4. **Pipeline Replacement Charge:** A per meter charge as detailed on Sheet 51.

The Basic Monthly Charge and Delivery Charge may change during a program year if approved by the Commission as a part of a separate rate application.

### MINIMUM BILL

Minimum monthly bill shall be the Basic Monthly Charge.

### COST OF NATURAL GAS

The PGA, as defined in Sheet 46, will be shown as a separate component on the Customer’s bill and shall remain fixed for the twelve (12) months beginning November 1 and ending October 31 of the following year.

The Gas Cost Reconciliation factor (GCR), as computed in Sheet 47, will also be shown as a separate component on the bill.

### DUE DATE

Bills will be due twenty (20) days after Company’s Mailing Date.

### LATE PAYMENT CHARGE

One percent (1%) of balance not paid on or before due date.

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**DATE OF ISSUE:** January 26, 2017  
**EFFECTIVE DATE:** March 1, 2017  
**ISSUED BY:** Robert J. Amdor
| **FRANCHISE FEE** | A franchise fee will be added to the monthly bill in those communities that impose a franchise fee. |
| **TAXES** | Regulatory assessment or other taxes, fees, or charges required by a governmental authority will be added to the monthly bill. |
| **CUSTOMER EDUCATION SURCHARGE** | A surcharge for Residential Customer education, promotion, and other expenses associated with Company’s Annual Price Option Program may be shown as a separate component on the bill. The Customer Education Surcharge shall be computed once annually, based on actual expense incurred, and collected from all Residential Customers. |
| **TIMING** | The PGA shall be determined on or before July 1 of each year. The GCR will be determined on or before October 1 of each year as part of the Annual Gas Cost Reconciliation. Both the PGA and GCR will be effectuated on November 1 of each year. |
| **TERMINATION** | The Annual Price Option Program may be cancelled at the sole discretion of the Company subject only to any further abandonment approval required by the Company from the Commission. Any over (under) GCR balance attributed to this program at the time of termination will be added to the General Service GCR for the following year, or will be dissolved through any other mutually accepted mechanism adopted by the Company. |
| **TERMS AND CONDITIONS** | The General Terms and Conditions contained in this tariff shall apply to this rate schedule. |
RATES – NATURAL GAS SERVICE
ECONOMIC DEVELOPMENT SALES SERVICE (ED)

AVAILABILITY
This rate schedule is available to any Non-Residential Customer using natural gas as a fuel for business vehicles, and to any new developing residential subdivision, new or expanding Commercial Customer that will increase the use of Company’s existing infrastructure and resources and provide strategic community growth or economic development.

APPLICABILITY AND CHARACTER OF SERVICE
This rate is applicable at Company’s discretion to Customers using natural gas as their primary energy source for space heating, water heating, processing, or vehicle fuel. In the alternative, to avail its service to Customers in the targeted community, Company may, for documented reasons, adjust the factors in its feasibility study for the subdivision to reflect no less than the incremental costs of adding those Customers.

RATE
The Customer’s monthly bill shall be the sum of the following components:

1. Basic Monthly Charge:
   A. Residential $13.50 per meter
   B. Commercial $18.50 per meter

2. Delivery Charge (Base Rate):
   Minimum: Fifty percent (50%) of the current Base Rate per Therm, Sheet 32
   Maximum: The current Base Rate per Therm, Sheet 32

3. Purchased Gas Cost: The rates above are subject to Purchased Gas Cost Adjustment (PGA and GCR), Sheet 49.

4. Pipeline Replacement Charge: A per meter charge as detailed on Sheet 51.

MINIMUM BILL
Minimum monthly bill shall be the Basic Monthly Charge.

DUE DATE
Bills will be due twenty (20) days after Company’s Mailing Date.

LATE PAYMENT CHARGE
One percent (1%) of balance not paid on or before due date.

FRANCHISE FEE
A franchise fee will be added to the monthly bill in those communities that impose a franchise fee.

TAXES
Regulatory assessment or other taxes, fees, or charges required by a governmental authority will be added to the monthly bill.
## RATES – NATURAL GAS SERVICE
### ECONOMIC DEVELOPMENT SALES SERVICE (ED)

<table>
<thead>
<tr>
<th>EFFECTIVE PERIOD</th>
<th>Customers receiving service under this rate schedule will be increased to fifty percent (50%) of the difference between the Base Rate and the Economic Development Rate at the end of the first year, and the remaining fifty percent (50%) or difference in the current base rate at the end of the second year. At no time should the Economic Development Rate stay in effect longer than two (2) years.</th>
</tr>
</thead>
<tbody>
<tr>
<td>TERMS AND CONDITIONS</td>
<td>The General Terms and Conditions contained in this tariff shall apply to this rate schedule.</td>
</tr>
<tr>
<td>RATE CASE PROCEDURE</td>
<td>Any difference between Company’s full service Delivery Charge and the Economic Development Delivery Charge may be imputed as revenue for rate-setting purposes in future rate proceedings such that no portion of any such difference will be collected from Jurisdictional Customers other than Customers to whom the Economic Development Delivery Charge is offered.</td>
</tr>
</tbody>
</table>
RATES – NATURAL GAS SERVICE
ENERGY OPTIONS PROGRAM TRANSPORTATION SERVICE (EO)

AVAILABILITY

The Energy Options Program is available for the delivery of natural gas owned by the Customer from Company’s Town Border Station(s) to a meter location on the Customer’s premise. An Energy Options Customer must sign a contract with a CNGP participating in Company’s Energy Options Program. An Energy Options Marketer’s participation in Company’s Energy Options Program is conditioned on the Marketer’s compliance with the following requirements:

1. Providing Company with a copy of its approved CNGP certificate from the Commission, and
2. Entering into a “Marketer Agreement” setting forth non-discriminatory operating conditions and related requirements, rights, obligations and agreements, applied by Company without preference to any Marketer or Company affiliate.

Company reserves the unilateral right to alter or amend or revise the requirements under this Energy Options tariff or its Marketer Agreement, subject to Commission approval.

Availability of local natural gas transportation services under the Energy Options Program is subject to system operational considerations. This Energy Options Program is not available to Residential Customers of Company.

APPLICABILITY AND CHARACTER OF SERVICE

This Rate Schedule shall apply to Commercial or Small Industrial Firm Customers whose natural gas transportation requirements are less than five hundred (500) Therms per day as determined by average daily consumption. Energy Options service is normally not subject to interruption, but will be subject to Emergency curtailment, Sheets 24 to 25.

RATE

The Customer’s monthly bill shall be the sum of the following components:

1. Basic Monthly Charge: $18.50 per meter
2. Delivery Charge (Base Rate): $0.17245 per Therm
3. L&U: Lost & Unaccounted for gas shall be charged in the same manner that Sales Service Customers are charged.
4. Pipeline Replacement Charge: A per meter charge as detailed on Sheet 51.
**RATES – NATURAL GAS SERVICE**

**ENERGY OPTIONS PROGRAM TRANSPORTATION SERVICE (EO)**

<table>
<thead>
<tr>
<th>MINIMUM BILL</th>
<th>Minimum monthly bill shall be the Basic Monthly Charge.</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADJUSTMENT FOR PURCHASED GAS OR OTHER TRANSPORTATION SERVICES</td>
<td>Customer is billed only for the Customer Charge, Transportation Charge, L&amp;U Factor, and Marketer’s commodity charge (where applicable); Marketer is billed for all other transportation services and charges.</td>
</tr>
<tr>
<td>DUE DATE</td>
<td>Bills will be due twenty (20) days after Company’s Mailing Date.</td>
</tr>
<tr>
<td>LATE PAYMENT CHARGE</td>
<td>One percent (1%) of balance not paid on or before due date.</td>
</tr>
<tr>
<td>FRANCHISE FEE</td>
<td>A franchise fee will be added to the monthly bill in those communities that impose a franchise fee.</td>
</tr>
<tr>
<td>TAXES</td>
<td>Regulatory assessment or other taxes, fees, or charges required by a governmental authority will be added to the monthly bill.</td>
</tr>
<tr>
<td>TERMINATION</td>
<td>Customer or Marketer must advise Company sixty (60) days in advance, in writing, when it wishes to terminate services under the Energy Options Program. Subject to Commission approval, the EO rate schedule and program may be terminated by Company.</td>
</tr>
<tr>
<td>TERMS AND CONDITIONS</td>
<td>The General Terms and Conditions contained in this tariff shall apply to this rate schedule.</td>
</tr>
</tbody>
</table>
## NON-JURISDICTIONAL HIGH VOLUME SALES OR TRANSPORTATION SERVICE

<table>
<thead>
<tr>
<th><strong>AVAILABILITY</strong></th>
<th>Service under this class of service is available only to High Volume Customers located within the municipal boundaries and surrounding rural areas of Rate Areas One, Two, and Three.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>APPLICABILITY AND CHARACTER OF SERVICE</strong></td>
<td>This natural gas service is subject to Nebraska Revised Statutes § 66-1802 and 66-1810(1), and applies to Customers whose normal requirements equal or exceed five hundred (500) Therms per day. High Volume Customer sales or transportation shall be subject to interruption and curtailment under service contracts provided by Company. High-volume Customer service is without regard to any other rates, tolls, tariffs, or charges the Company may have filed with the Commission.</td>
</tr>
</tbody>
</table>
COST RECOVERY MECHANISMS
PURCHASED GAS COST ADJUSTMENT (PGA) - TRADITIONAL SALES SERVICE

PURCHASED COST OF GAS

For purposes of calculating the monthly gas purchase price per Therm (PGA), costs shall include, but are not limited to, upstream pipeline capacity, interstate pipeline transition charges, interstate pipeline or supplier refunds, wholesale commodity cost and pipeline commodity transportation fuel.

The monthly PGA factor per Therm shall be shown on the bill as a separate line item.

COMPUTATION

In addition to the base rates in effect for Residential and Commercial service, a charge per Therm shall be added for the monthly average cost of purchased gas. The monthly charge per Therm shall be calculated as follows:

\[
\text{PGA} = \frac{G - R}{S}
\]

Where:

- **PGA** = Monthly estimated purchased gas cost factor per Therm.
- **G** = The annualized estimated delivered costs, including L&U, for natural gas purchased for resale, based on prices in effect for the current month.
- **R** = The annualized amount of any refunds received from any gas suppliers or interstate pipeline.
- **S** = Estimated annual firm sales volumes (Therms).

ANNUAL GAS COST RECONCILIATION

Annually, on or before October 1, Company shall compute a "Gas Cost Reconciliation Factor" (GCR). The computation will compare the actual cost of gas purchased (including propane) with actual billed revenue arising from the components of retail rates, which are attributable to the cost of gas purchased. Each such comparison shall be for the year ended the immediately preceding June 30. The computation will specify a reconciliation rate adjustment to become effective November 1. This GCR adjustment will correct for any difference between gas cost incurred on behalf of the traditional sales Customer and gas cost recovered for the reconciliation year ended June 30, and will correct for the previous year's reconciliation adjustment.
COST RECOVERY MECHANISMS
PURCHASED GAS COST ADJUSTMENT (PGA) - TRADITIONAL SALES SERVICE

<table>
<thead>
<tr>
<th>ANNUAL GAS COST RECONCILIATION (Continued)</th>
<th>GCR = ( \frac{P - BR + D - CB}{S} )</th>
</tr>
</thead>
<tbody>
<tr>
<td>Where:</td>
<td></td>
</tr>
<tr>
<td>P  = Actual annual cost of all gas cost components described in Purchased Cost of Gas, Sheet 44.</td>
<td></td>
</tr>
<tr>
<td>BR = Annual billed revenue for the reconciling period described in Sheet 44.</td>
<td></td>
</tr>
<tr>
<td>S  = Estimated annual sales volumes (Therms) for the PGA Customers.</td>
<td></td>
</tr>
<tr>
<td>D  = Annual bad debt component as allowed in Docket No. NG-004.1.</td>
<td></td>
</tr>
<tr>
<td>CB = Annual Retail Service Credit, Sheet 48.</td>
<td></td>
</tr>
</tbody>
</table>

The GCR factor per Therm shall be shown as a separate line item on the Customer’s monthly bill.
COST RECOVERY MECHANISMS
PURCHASED GAS COST ADJUSTMENT (PGA) - ANNUAL PRICE OPTION SALES SERVICE

ANNUAL PRICE OPTION COST OF GAS

The rate per Therm for the Annual Price Option cost of gas shall remain constant during the twelve (12) month period beginning November 1 and ending October 31 of the following year. The Annual Price Option (APO) shall be calculated on a per Therm basis and shall include, but not limited to, upstream pipeline capacity, interstate pipeline transition charges, interstate pipeline and supplier refunds, estimated wholesale commodity cost, pipeline commodity transportation, and fuel.

The APO shall be shown on the Customer's bill as a separate line item labeled "PGA".

COMPUTATION

In addition to the base rates in effect for Residential and Commercial Service, a charge per Therm shall be added for the monthly usage of natural gas. The APO charge per Therm shall be calculated as follows:

\[
\text{APO} = \frac{G - R}{S} \quad \text{(Shown as "PGA" on Customer's bill)}
\]

Where:

- APO = Annual Price Option gas cost factor per Therm.
- \( G \) = The estimated annualized estimated delivered costs, including L&U for natural gas purchased for resale, based on price projections for the twelve (12) month period.
- \( R \) = The annualized amount of any refunds received from any gas suppliers or interstate pipeline.
- \( S \) = Estimated annual firm sales volumes (Therms).
COST RECOVERY MECHANISMS
PURCHASED GAS COST ADJUSTMENT (PGA) - ANNUAL PRICE OPTION SALES SERVICE

ANNUAL GAS COST RECONCILIATION

Annually, on or before October 1, Company shall compute a "Gas Cost Reconciliation Factor" (GCR). The computation will compare the actual cost of gas purchased (including propane) with actual billed revenue arising from the components of retail rates, which are attributable to the cost of gas purchased. Each such comparison shall be for the year ended the immediately preceding June 30. The computation will specify a reconciliation rate adjustment to become effective November 1. This GCR adjustment will correct for any difference between gas cost incurred on behalf of the APO Customers and gas cost recovered for the reconciliation year ended June 30 and will correct for the previous year's reconciliation adjustment.

\[
GCR = \frac{P - BR + D - CB}{S}
\]

Where:

- \( P \) = Actual annual cost of all gas cost components described in Annual Price Option Cost of Gas, Sheet 46, purchased on behalf of APO Customers.
- \( BR \) = Annual billed revenue for the reconciling period described above.
- \( D \) = Annual bad debt component as allowed in Docket No. NG-004.1.
- \( S \) = Estimated annual sales volume (Therms) for APO Customers.
- \( CB \) = Annual Retail Service Credit, Sheet 48.
COST RECOVERY MECHANISMS
PURCHASED GAS COST ADJUSTMENT (PGA) - OTHER

NON-REGULATED RETAIL SERVICES CREDIT

Black Hills from time to time may offer Daily Balancing Services and/or Monthly Cash-Out Services to Marketers and telemetry-equipped Large Volume End-Users in Nebraska. The Daily Balancing Service is an optional negotiated contract service designed to minimize a Customer’s exposure to daily imbalance penalties. The Monthly Cash-Out Service is an optional negotiated contract service designed to minimize a Customer’s exposure to monthly cash-out imbalance penalties.

Annually, on or before October 1, Company shall file a report with the Commission detailing the gross revenues received from each Customer under contract receiving the Daily Balancing Service and/or Monthly Cash-Out Service, and a detailed list of actually-incurred expenses associated with such services. The report shall be for the year ended the immediately preceding June 30. Any net income received from the contracted services will be evenly shared with Company’s Jurisdictional Nebraska Customers and with Company as non-Jurisdictional revenues. Any net loss received from the contracted services may be carried forward by Company and offset against any future income that may occur from providing the services. In no case will any portion of a net loss be charged to Jurisdictional Customers in Nebraska.

Fifty percent (50%) of the net income derived from the Non-Regulated Retail Services shall be included as a credit to the Annual Gas Cost Reconciliation through the component Annual Retail Service Credit (CB) Sheets 45 and 47.

BAD DEBT CURRENTLY COLLECTED IN RATES

The bad debt component “D” is computed annually, and is the difference between the gas purchased component of actual net write-offs and the gas purchased component collected in the PGA, plus or minus any over or under-collection of the previous years’ write-offs.

REMAINING GCR BALANCE

Any GCR remaining balances at the end of a twelve (12)-month amortization period shall remain with Customers electing the APO for the ensuing twelve (12)-month period. Similarly, any remaining balance in the GCR attributed to traditional sales Customers shall remain with traditional sales Customers. Pro rata adjustments to the GCR balance will be made to reflect the migration of Customers between the APO Program and Traditional Sales Service.
## COST RECOVERY MECHANISMS

**PURCHASED GAS COST ADJUSTMENT (PGA)**

### CURRENT GAS COST ADJUSTMENT FACTORS - TSS

As provided in the Gas Cost Adjustment Clause, the following adjustments(s) will be made to the applicable Traditional Sales Service rate schedules:

<table>
<thead>
<tr>
<th>Rate Area</th>
<th>(a) Gas Cost Component ($/Therm)</th>
<th>(b) Gas Cost Reconciliation ($/Therm)</th>
<th>(c) Refunds ($/Therm)</th>
<th>(a)+(b)+(c) Total GCA ($/Therm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate Area One</td>
<td>$0.44730</td>
<td>$0.00210</td>
<td>$0.00000</td>
<td>$0.44940</td>
</tr>
<tr>
<td>Rate Area Two</td>
<td>$0.44730</td>
<td>$0.00210</td>
<td>$0.00000</td>
<td>$0.44940</td>
</tr>
<tr>
<td>Rate Area Three</td>
<td>$0.44730</td>
<td>$0.00210</td>
<td>$0.00000</td>
<td>$0.44940</td>
</tr>
</tbody>
</table>

**DATE OF ISSUE:** April 27, 2018  
**EFFECTIVE DATE:** May 1, 2018

**ISSUED BY:** Robert J. Amdor
COST RECOVERY MECHANISMS
PURCHASED GAS COST ADJUSTMENT (PGA)
CURRENT GAS COST ADJUSTMENT FACTORS - APO

As provided in the Gas Cost Adjustment Clause, the following adjustments(s) will be made to the applicable Annual Price Option Sales Service rate schedules:

Annual GCA Factors Effective November 1, 2017 through October 31, 2018:

<table>
<thead>
<tr>
<th>RATE AREA</th>
<th>(a) Gas Cost Component ($/Therm)</th>
<th>(b) Gas Cost Reconciliation ($/Therm)</th>
<th>(c) Refunds ($/Therm)</th>
<th>(a)+(b)+(c) Total GCA ($/Therm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>RATE AREA ONE</td>
<td>$0.44751</td>
<td>$(0.00017)</td>
<td>$0.00000</td>
<td>$0.44751</td>
</tr>
<tr>
<td>RATE AREA TWO</td>
<td>$0.44751</td>
<td>$(0.00017)</td>
<td>$0.00000</td>
<td>$0.44751</td>
</tr>
<tr>
<td>RATE AREA THREE</td>
<td>$0.44751</td>
<td>$(0.00017)</td>
<td>$0.00000</td>
<td>$0.44751</td>
</tr>
</tbody>
</table>
The following monthly “Pipeline Replacement Charge” shall be applied to Residential, Commercial and Energy Options Firm Customers from the effective date of this tariff until the Company’s next general rate case, or until this tariff is updated and approved by the Commission.

### Pipeline Replacement Charge Authorized in NG-0074

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential</td>
<td>$0.50</td>
</tr>
<tr>
<td>Commercial</td>
<td>$1.48</td>
</tr>
<tr>
<td>Energy Options – Firm</td>
<td>$1.48</td>
</tr>
</tbody>
</table>

### Pipeline Replacement Charge Authorized in NG-0074.1

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential</td>
<td>$0.50</td>
</tr>
<tr>
<td>Commercial</td>
<td>$1.96</td>
</tr>
<tr>
<td>Energy Options – Firm</td>
<td>$1.96</td>
</tr>
</tbody>
</table>

### Total Pipeline Replacement Charge Authorized

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential</td>
<td>$1.00</td>
</tr>
<tr>
<td>Commercial</td>
<td>$3.44</td>
</tr>
<tr>
<td>Energy Options – Firm</td>
<td>$3.44</td>
</tr>
</tbody>
</table>
# SUMMARY OF SERVICE FEES

## RATE AREAS ONE, TWO, THREE AND FOUR

The following Schedule of Fees shall be collected by Company in all areas served in Nebraska:

<table>
<thead>
<tr>
<th>Sheet No.</th>
<th>Charge ($)</th>
<th>Descriptions</th>
</tr>
</thead>
<tbody>
<tr>
<td>31</td>
<td>$26.00</td>
<td>Turn-On Charge (connection) – Normal working hours</td>
</tr>
<tr>
<td>31</td>
<td>$100.00</td>
<td>Turn-On Charge (connection) – Outside normal working hours</td>
</tr>
<tr>
<td>31</td>
<td>$30.00</td>
<td>Reconnection Charge – Normal working hours</td>
</tr>
<tr>
<td>31</td>
<td>$100.00</td>
<td>Reconnection Charge – Outside normal working hours</td>
</tr>
<tr>
<td>31</td>
<td>$20.00</td>
<td>Charge for non-sufficient fund checks</td>
</tr>
<tr>
<td>10</td>
<td>Based on Customer credit</td>
<td>Guarantee deposits, amount and interest rate</td>
</tr>
<tr>
<td>11</td>
<td>1.0% per month of the past due amount</td>
<td>Late payment penalty</td>
</tr>
<tr>
<td>31</td>
<td>$450.00</td>
<td>Residential move and reinstallation charge</td>
</tr>
<tr>
<td>31</td>
<td>Time &amp; Materials</td>
<td>Commercial move and reinstallation charge</td>
</tr>
<tr>
<td>31</td>
<td>Time &amp; Materials</td>
<td>Meter Test Charge – Based on meter test history and billing inquiries</td>
</tr>
<tr>
<td>31</td>
<td>$100.00</td>
<td>Temporary Meter Charge</td>
</tr>
</tbody>
</table>

DATE OF ISSUE: January 26, 2017

EFFECTIVE DATE: March 1, 2017

ISSUED BY: Robert J. Amdor