2. As a condition to coverage under the Program, you certify that If you terminate your enrollment in the Program prior to the end of the Term or by the Company at any time for any reason upon least seven days' advance written notice to the Company prior to the effective date of any such

The Program will automatically renew for an additional 12-month

1. Your Service Guard Key, Bronze, Silver, Gold, Heating, Cooling, Appliance Repair Plans

WHAT IS NOT COVERED BY THE PROGRAM?

6. Emergency no-hear service for furnaces is available 24 hours a day, 7 days per week. All other service will be scheduled during normal business hours based on your availability and weather conditions; provided, however, that such service may be delayed due to weather conditions and holidays at an additional charge.

7. Repairs will not be scheduled or provided if your account contains a past due balance. Late payment charges equal to 15% of the unpaid balance are acceptable to the account amount paid within 30 days or your enrollment may be suspended. Repairs will be performed during a 30-day window to service the address. Calls for service may be increased in the event of an emergency or severe weather conditions. No advance written notice to the Company. You may terminate your enrollment in the Program prior to the effective date of such an increase or modification by providing written notice to the Company.

8. Appliances may wear out beyond repair. If the cost of labor and parts to repair a covered appliance in its current condition and additional parts to replace any parts no longer available, the Company reserves the right to replace the appliance with a new or used appliance of the same or similar type. Approval of the Company is not responsible for the cost to replace any such covered appliance.

9. The Company shall not be required to remove asbestos, repair or perform maintenance on any asbestos or asbestos-containing materials, or any other materials that are found to have conditions that may present or result in a safety or health risk to the technician.

COVERED PARTS

Coved appliances vary by plan type; please refer to your Warranty Guide for a complete list of covered appliances under your plan type.

1. The program does not cover microwave ovens, clocks, range receptacles, and lighting and wiring of appliances. The Program does not cover recalled parts and appliances. Coverage for additional appliances must be purchased separately.

2. Hot Water Heater Plan includes installation of a water heater only. If replacement parts are no longer available, the Company may use a different water heater.

3. The Program does not cover materials, parts or labor required as a result of appliances not used according to manufacturer instructions, operator error, ordinary wear and tear, freezing, acts of nature, power or water supply outages, water damage or rust, water leaks, or vandalism.

4. The Program does not cover the installation, disconnection, or cleaning of appliances, treatment of water, cooling coils or air ducts, serving, air conditioning, or damage to any appliance due to sediment build-up, rust, corrosion, improper installation, use or maintenance.

5. The Program does not cover the cost to repair a covered appliance, subject to any other terms and conditions contained in these Terms and Conditions. In no event will the Company be liable for special, indirect, consequential or punitive damages.

6. The Program does not cover maintenance of appliances that are not used in a good operating condition as of the date that your coverage begins. Conditions existing at the time of enrollment in the Program will not be covered. Damage to appliances that are not used in good operating condition may not be covered.

7. The Program does not cover parts subject to routine maintenance requirements or repairs in order to be eligible for coverage under the Program.

8. The Program does not cover the cost to repair a covered appliance, subject to any other terms and conditions contained in these Terms and Conditions. In no event will the Company be liable for special, indirect, consequential or punitive damages.

9. The program does not cover maintenance of appliances that are not used in a good operating condition as of the date that your coverage begins. Conditions existing at the time of enrollment in the Program will not be covered. Damage to appliances that are not used in good operating condition may not be covered.

10. The Company reserves the right to select the parts used and recalled parts and appliances. Coverage for additional appliances must be purchased separately.

11. The program does not cover microwave ovens, clocks, range receptacles, and lighting and wiring of appliances. The Program does not cover recalled parts and appliances. Coverage for additional appliances must be purchased separately.

12. The program does not cover microwave ovens, clocks, range receptacles, and lighting and wiring of appliances. The Program does not cover recalled parts and appliances. Coverage for additional appliances must be purchased separately.

13. The program does not cover microwave ovens, clocks, range receptacles, and lighting and wiring of appliances. The Program does not cover recalled parts and appliances. Coverage for additional appliances must be purchased separately.

14. The program does not cover microwave ovens, clocks, range receptacles, and lighting and wiring of appliances. The Program does not cover recalled parts and appliances. Coverage for additional appliances must be purchased separately.

15. The program does not cover microwave ovens, clocks, range receptacles, and lighting and wiring of appliances. The Program does not cover recalled parts and appliances. Coverage for additional appliances must be purchased separately.